

**To: ECAO Annual Industry Conference Delegates**  
**Date: March 13, 2020**  
**Subject: Postponement of ECAO Annual Industry Conference**

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Dear Delegates,

This morning, the ECAO Executive Committee made the difficult decision to postpone the 2020 Annual Conference in Prague, Czech Republic. The vote was made with the overriding objective to protect you - our delegates, staff and the Association from risks associated with the coronavirus. This was not an easy decision and we are all disappointed that we will not be able to get together and celebrate the industry as usual this year.

Our top priority is keeping our members, attendees, and our community safe; and we have been monitoring this situation very closely. As we have shared through earlier updates, ECAO, our Executive Committee, and Cubed Inc. have been monitoring the situation closely, in order to keep our community safe. In addition, we have also been in contact with our colleagues throughout the industry and beyond.

Very recently, the situation changed with the World Health Organization's declaring the COVID-19 outbreak a pandemic and the report of additional cases in Ontario and the Czech Republic. There were, as we are sure you read or heard, significant restrictions placed on travel and gatherings of large groups.

We are, as you can appreciate, working through the logistics now. Your registration will be cancelled and reimbursed (if already paid), including your reservation at the Mandarin Oriental Hotel. For those who have received Conference subsidies, we are working through the process to be reimbursed those amounts. Please cancel any hotel reservations, activities or airfare other than those booked through your registration for the 2020 Conference to minimize any penalties.

We sincerely apologize for any inconvenience, disappointment and issues with your travel plans that this has caused.

Best,



R. Graeme Aitken  
Executive Director